



MICAN's Technical Approach

The Ten Steps to Success

MICAN Communications makes use of a step-by-step methodology to technical systems development and project management. There are ten steps within three phases to our approach. Each step builds upon the previous in order to ensure a thorough design and guarantee success and quality. The ten steps are:

Planning Phase

1. Develop a "Conceptual Model" of the technical systems,
2. Create a "Systems Design" further building on the model,
3. Generate "Detailed Engineering" and a complete documentation package,
4. Focus on the "Equipment / Materials Procurement" looking for cost savings,

Building Phase

5. Assemble the team in the "Project Management" stage,
6. Execute the "Implementation",
7. Next, "Systemize, Test, Align and Commission" the systems,

Completion Phase

8. Support the customer's team with a comprehensive "Training Program",
9. Develop a reliable "Maintenance Plan" in order to support the installed systems,
10. Start fresh again, and document an "On-going Technical Strategy".

Each Phase is composed of smaller, more detailed steps. They all combine to ensure that the result will be a systems solution that meets the customer's operational needs and offers both technical flexibility and growth potential.